

Quality Policy Statement

Panorama Antennas has designed and manufactured antennas and closely related products for the radio communications industry around the world since 1947.

We are dedicated to providing our customers with continually improving, high quality antennas and accessories that meet all contract specifications and all statutory or regulatory requirements.

To achieve this we must develop and maintain:

- First class customer service to determine customer requirements, monitor them as they develop and communicate them throughout the company.
- Outstanding people who possess the expertise, creativity, empowerment and accountability to understand, interpret and deliver these requirements in the final product.
- Excellent systems and processes to ensure the best quality antennas are supplied for the customer in the most timely, risk free and cost effective way possible.

The directors of Panorama Antennas have developed specific Quality Objectives to drive the company towards these goals in the most practical and effective way. Progress towards these Objectives is reviewed at the top management's business update meeting and their relevance and effectiveness for achieving our goals reassessed.

The processes and resources necessary to achieve our Quality Objectives are communicated by the directors through the Panorama Antennas Management System (PAMS). It is based on the principle of risk management, developed through a process of continual improvement directed by evidence based thinking and is operated to meet or exceed the requirements of ISO 9001:2015.

Everybody at Panorama Antennas, from staff to managers to directors, is responsible for the quality of their work, following and developing the processes and requirements set out by PAMS and working to achieve the Quality Objectives that are critical to our organisation. We provide training, development and assistance to all colleagues to help them achieve this and to ensure their work continually improves. We also work closely with our subsidiaries, suppliers, distributors, and other partners to develop strong relationships, communicate our quality objectives and requirements and assist them towards continual improvement.

This policy is communicated throughout all levels of the company and is made available to interested parties on our company website. It is reviewed by senior management at least annually and revised when appropriate.

Signed:



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Date: 5th August 2020

Managing Director

Revision	Description	Date
4	Reviewed by management	5 th August 2020